

Protecting and supporting your community

## Risk Management Case Study

# SWAN VALLEY ADVENTURE CENTRE

### The Solution

Richard began to work closely with Outdoors W.A and other sports and activity organisations around Australia. Adopting the most relevant and appropriate safety measures for the activities currently offered at Swan Valley Adventure Centre has led to the development and implementation of a comprehensive Risk Assessment and Safe Operating Procedures. This document defines the emergency roles and responsibilities of all Swan Valley Adventure Centre staff, as well as risk assessments and control measures for every activity.

### Ansvar's Risk Survey

Ansvar Insurance recently conducted an Insurance Liability Risk Assessment of Swan Valley Adventure Centre and found have it very encouraging to see that the insured are actively managing the inherent risks associated with their activities. To highlight that the risk management framework is indeed a live and evolving system, risk mitigation measures to the manage the risk of water borne contaminants on the commando course were discussed with Richard Coker, and this led to a revision of the Risk Assessment and Safe Operating Procedures, to incorporate the provision of shower facilities at the end of the course.

In forging ongoing relationships with our clients, Ansvar is hoping not only to assist with the management of risks across all aspects of our customer base, but also to provide opportunities for organisations who face similar risks and challenges to learn from other organisations who have robust risk mitigation measures in place. To this end, Richard Coker has kindly agreed to provide advice and input to other clients involved with adventure activities.

Ansvar believe that good risk management should always be recognised and we therefore applaud the Swan Valley Adventure Centre for the efforts they have made to manage the risks associated with their adventure activities.

For further information visit [www.swanvalleyadventurecentre.org](http://www.swanvalleyadventurecentre.org) Richard Coker can be contacted at [rcoker@perth.anglican.org](mailto:rcoker@perth.anglican.org)

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### Client Overview

Situated on 89 acres of pristine natural habitat, the newly launched Swan Valley Adventure Centre is a joint venture between the Perth Diocesan Trustees and the Anglican Schools Commission. The state of the art Adventure Centre features activities such as high ropes, a commando course, climbing tower, mountain biking and water sports. The centre is available for schools, community/youth groups, disabled groups and corporate days.

### The Situation

The centre required a robust risk management framework, In order to manage the risks associated with these adventure activities, Swan Valley Adventure Centre enlisted the services of Richard Coker to fill the role of Adventure Centre Manager. Richard brought a wealth of knowledge to the organisation. The immediate challenge Richard faced in his new role, was the apparent lack of legislation to adequately regulate and manage adventure activities in Western Australia, and indeed in Australia as a whole. As the centre offers a variety of activities there is no single entity which covers a range of different sporting codes and activities.